

Nimbus Hosting Code of Practice

Nimbus Hosting is an ISP, an acronym for Internet Service Provider. We provide a comprehensive range of Internet services including cloud server hosting, DNS management and domain names together with a range of other services.

Contact Details

Nimbus Hosting, Unit 2, 6 West Road, Harlow, Essex, CM20 2DU

phone number: 0208 0909664

e-mail: support@nimbushosting.co.uk

Website: www.nimbushosting.co.uk

Our Services

Nimbus Hosting provide a comprehensive range of Internet services including cloud server hosting, DNS management and domain names together with a range of other services. For most up to date information visit our website www.nimbushosting.co.uk or call 0208 0909664

Access

Services will be provided upon receipt of a signed order form (or an online order with payment) and following a credit check.

Pricing Information

To obtain details of our current prices please contact us on 0208 0909664. All prices quoted online and by phone exclude VAT unless otherwise stated. We make all reasonable endeavours to ensure that all pricing information is accurate and up-to-date at the time it is published.

Nimbus Hosting submit invoices for services at monthly, quarterly and yearly intervals. If you are late in paying or refuse to pay the invoice submitted, we reserve the right to terminate your services.

Contract Conditions

Please see our online Terms of Business. These can be found on our Website at <http://www.nimbushosting.co.uk/docs/terms.pdf>

The Standard conditions: all orders are either ordered online, or signed, scanned or faxed back. We mark the contract clearly on our order forms.

Customer Service - Compensation or Refund Policy

If a refund is due, we will refund money directly back to the original credit or debit card, or bank account within 3 business days.