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# General Data Protection Regulation Policy.

On the 25th of May 2018 the European data protection legislation that replaces the existing 1995 EU Data Protection Directive will come into force. This legislation is known as General.

## Data Protection Regulation (GDPR).

GDPR strengthens the rights that individuals have regarding personal data relating to them and seeks to unify data protection laws across Europe, regardless of where that data is processed.

### Where Nimbus Hosting acts as a Data Processor

For the purpose of the GDPR regulation, Nimbus Hosting Ltd will act as a data processor for any data that has been provided, uploaded or transferred to our servers. Any client uploading this data will be classed as the data controller.

#### Where Nimbus Hosting acts as a Data Controller

For the purpose of the GDPR regulation Nimbus Hosting Ltd will act as the data controller for any data that was provided during the ordering and general account management process. This includes any data held for marketing purposes.

#### **Data Physical Locations**

Data provided to Nimbus Hosting is stored solely in the UK at the following locations.

#### Type of Data

GDPR legislation applies to any data that can identify a living person including but not limited to email address, postal address and phone number.

#### **Data Processing Agreements**



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Our data processing commitments are set within the Privacy Policy. These have been updated from feedback with clients and guidance from regulators. More recently it has been updated to include GDPR legislation.

#### **Deleting Data**

Any data you delete from our servers will be deleted immediately or should you have backups then within 30 days. On cancellation of services, data will be destroyed within a maximum period of 180 days. Any customer data may be retained for up to 6 years to satisfactory legal obligations.

#### **Data Breach**

Under GDPR it is the responsibility of the data controller (the Nimbus Hosting client) to report a data breach to the Information Commission. However, Nimbus Hosting, as the data processor, will assist in the breach notification.