Nimbus Hosting
Your Migration Process
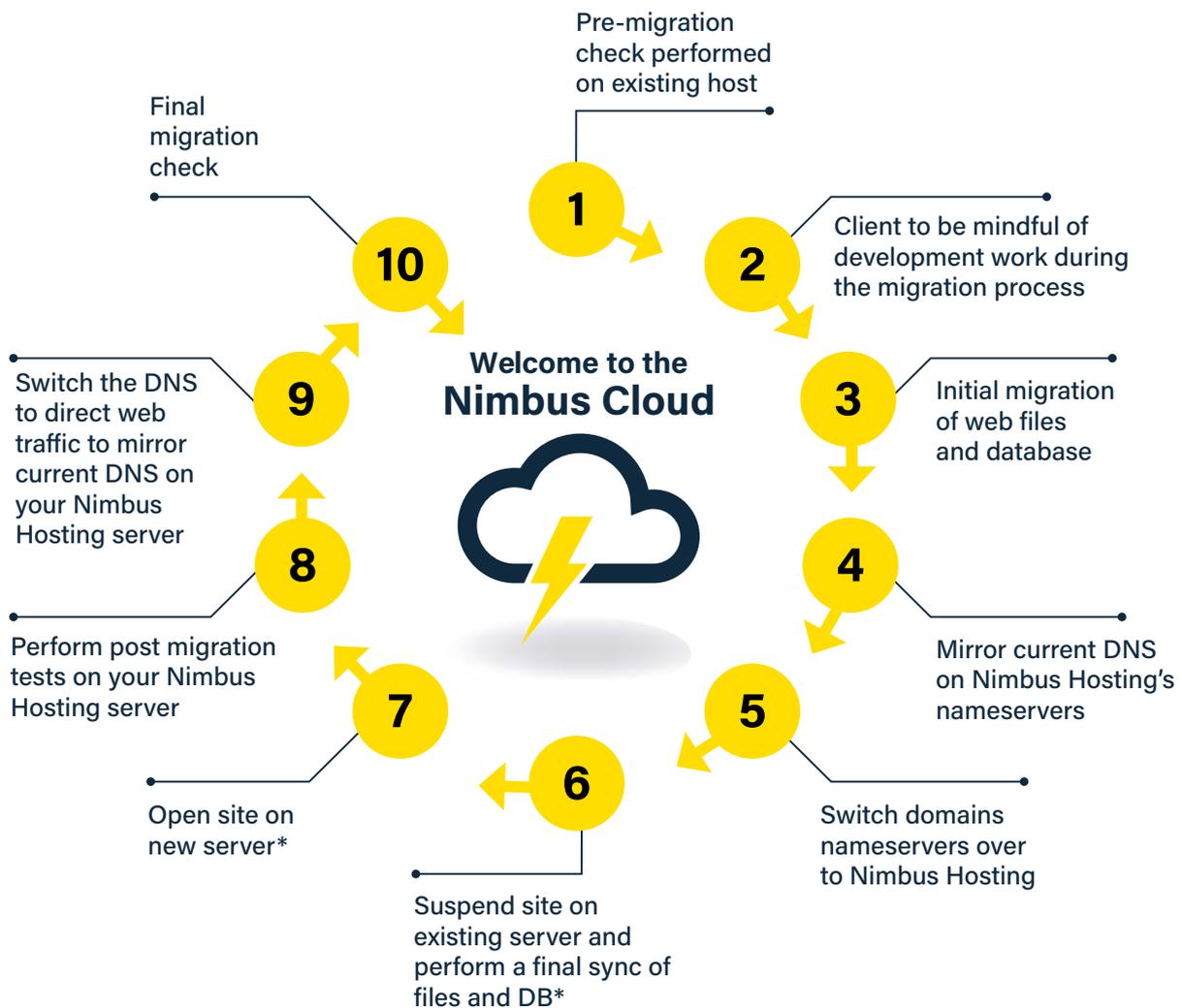
We're delighted that you are joining Nimbus Hosting!

In order to make your migration over to us as smooth as possible, we've put together a guide to take you through the steps that will be taken to migrate your site(s)

The Nimbus Hosting Steps To Migrating Your Site(s)

Welcome to the Nimbus Cloud

1 — Pre-migration check performed on existing host

2 — Client to be mindful of development work during the migration process

3 — Initial migration of web files and database

4 — Mirror current DNS on Nimbus Hosting's nameservers

5 — Switch domains nameservers over to Nimbus Hosting

6 — Suspend site on existing server and perform a final sync of files and DB*

7 — Open site on new server*

8 — Perform post migration tests on your Nimbus Hosting server

9 — Switch the DNS to direct web traffic to mirror current DNS on your Nimbus Hosting server

10 — Final migration check

*Steps 6 and 7 only apply to dynamic sites that are constantly changing such as Magento, eCommerce and Forums.

Call, email or visit us at
0203 126 6783
sales@nimbushosting.co.uk
www.nimbushosting.co.uk

NimbusHosting

A Smooth Migration Process

⚡ We'll send you a list of the information we'll need to migrate your site.

Please take the time to provide as much access info as you can - there's no such thing as too much!

⚡ Once we have informed you that we are moving into the final sync stages of the migration, please avoid making any changes to your site.

⚡ We'll usually advise putting your domain onto our nameservers (at no additional cost) as it will mean we can limit the 'maintenance mode' (steps 5-8) phase of the migration to under an hour.

If you leave your domain on the existing nameservers at your registrar, there can sometimes be a time to live of up to 24 hours!

⚡ Please try to respond quickly to any questions during your migration from the Nimbus team — the faster they are answered, the faster we'll be able to act on them and get you onto the Nimbus Hosting cloud.

⚡ Let us know if there is someone in your organisation who you would like us to liaise with during the migration — it really helps to have a single point of contact.

The Testing Phase — Your Time To Shine!

Once we have your test migration completed, we'll ask you to check through your site on your new server with us prior to making it live.

The reason we do this is that although we can test basic functionality, no-one knows the site as well as you do, and there might be some hidden features that we can't see from the front end of the site.

We've created a (non exhaustive) checklist below as a guide for the things to check depending on your type of site.

WordPress site   Checklist
- Creating a new post ☐
- User registration ☐
- Contact form ☐
- Attachment upload ☐
- Admin area ☐
- Any plugins ☐

Magento/eCommerce   Checklist
- Product pages ☐
- Complete checkout process - run a test order through ☐
- Payment gateway ☐
- Admin area ☐
- Product image upload ☐
- New customer registration ☐
- Any third party plugins ☐

General or other types of site   Checklist
- Contact form ☐
- Upload via FTP ☐
- Any site logins working ☐